

Quality Assurance Analyst

Job Overview:

Join a growing company where your efforts will be pivotal to our success, and you'll help transform healthcare quality.

Healthmonix enhances the quality of healthcare delivery to improve patient health and outcomes. Our cutting-edge platform provides industry-leading SaaS-based healthcare quality measurement and improvement solutions.

At Healthmonix we care about how we work together as much as we care about building and delivering state-of-the-art software for our customers. Your work and quality of life matter to us, as the result of your work will impact thousands of medical professionals, hospitals, private practices, and medical education associations who rely on our platform across the country.

We are looking for a Quality Assurance Analyst who will be essential in supporting the productivity of our teams and will ensure all of Healthmonix's core business systems work efficiently. This individual will be responsible for a wide range of quality tests and analytics to confirm the functionality, performance, and security of Healthmonix's systems and the flow of data throughout our software.

Duties and Responsibilities:

- Understand business needs, and provide system options/process recommendations to support the request
- Enjoy problem solving
- Interpret technical specifications and translate them into test plans
- Work with internal resources to develop test plans that accurately define the scope of the testing effort, and then create individual test cases that define each test scenario
- Ability to recognize and implement patterns in test plans to increase project efficiency
- Execute approved test plan, track, and communicate the results
- Troubleshoot issues reported by users and work with necessary parties to identify/implement a resolution
- Independently manage assigned tasks to meet targeted implementation dates
- Work autonomously within a small team to achieve both short and long-term goals

Requirements and Qualifications:

- Basic understanding of set theory
- Exceptional attention to detail with regards to documentation and specifications
- Excellent communication skills
- Experience reading and creating algorithmic processes
- Knowledge of ticketing and work-flow systems, i.e. JIRA, Trello, etc.
- BA/BS degree, preferably something in the sciences
- Ability to work independently and meet project deadlines
- Ability to adapt and learn new skills

Preferred Qualifications

- Prior QA experience in a technical domain
- Background in the sciences, such as computer science, mathematics, statistics, physics, chemistry, etc.
- Proficiency using the Microsoft suite of software, particularly Excel
- Knowledge of Atlassian products, i.e. JIRA, Confluence
- Experience supporting product development efforts from a quality perspective

If you would like to express interest in our Quality Assurance Analyst role, please email your resume to hmxithiring@healthmonix.com.